



Victor Rivera
Custom Integrated System
13th West 17th Street, Ground Floor
New York, NY 10011

Dear Victor

From all of us at Lutron, we would like to once again congratulate you on winning the 2004 "Largest Shade Project" Excellence Award!

As an award winner, your company will receive special recognition on our web site, use of the Excellence Award logo for your own web site, a plaque at our Experience Center in Ft. Lauderdale, and a complimentary trip in 2005 for yourself and two customers to the Experience Center.

We trust you had a great show and hope everyone enjoyed the "Lutron Event" on September 9th. We realize there are many choices to make at CEDIA EXPO and your patronage helped to make a very special evening!

Thank you for your entry and we would like to encourage you to start thinking about next year's awards, which will be bigger and better than ever. The amazing systems, which you design and execute, are what makes this industry so much fun and help us look so good!

In the next few months you will see reminders of next year's categories, the rollout of our new HomeWorks products, and several promotions designed to add profits to your bottom line.

From all of us at Lutron, congratulations and thank you!

Sincerely,

A handwritten signature in black ink, appearing to read "Jason Sloan".

Jason Sloan
Sales Manager,
Residential Systems & Products

A handwritten signature in black ink, appearing to read "Ari Supran".

Ari Supran
Residential Marketing Manager

A handwritten signature in black ink, appearing to read "Andy Wakefield".

Andy Wakefield
Home Systems Business Unit Manager

A handwritten signature in black ink, appearing to read "Jeff Zemanek".

Jeff Zemanek
Director, Residential Systems Accounts



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